vresents

BST HYDE PARK

KEY

🕏 ACCESSIBLE GROUND LEVEL VIEWING AREA 🕹

& ACCESSIBLE VIEWING PLATFORM **&**

🛕 ACCESS CUSTOMER SERVICE HUB 💺

ACCESSIBLE TOILETS &

■ BAF

BABY CHANGE

BIKE PARK

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BOX OFFICE, GUEST LIST, ACCREDITATION

BOX OFFICE - TICKET UPGRADES

BUGGY PICK UP/DROP OFF POINTS

CLOAKROOM (FOR GARDEN CUSTOMERS ONLY)

COMMUNITY INFO

i CUSTOMER SERVICE HUB

🛟 FIRST AID

FOOD TRADERS

MEETING POINT

MERCHANDISE

TOILETS 🙆 URINALS

WATER POINT

WELFARE, LOST PROPERTY, INTERNAL MEETING POINT

PHONE CHARGING, QUIET SPACE

O VODAFONE CHARGING

HEARING LOOPS will be fitted at: Accreditation, Box Offices,
The Access Customer Service Hub, Garden Entrance - ticket upgrade
and The Welfare Tent

Access Information 📥

Toilets: All sanitation blocks have accessible WCs, although the one nearest the Viewing Platform has a larger number of individual units. Assistance dog spending area will also be located near here.

Lowered Counters: There will be lowered counters at the box office and where possible at bars, merchandise stands, and some food outlets.

Radar Keys will be held by toilet supervisors at the location of each of the accessible toilets.

Travel:

Marble Arch to Accessible Entrance: 660m (8min)

Hyde Park Corner Tube to Accessible Entrance: 1130m (14min) along level hard standing path

Knightsbridge Tube to Accessible Entrance: 970m (12min)

Green Park Tube (step free) to Accessible Entrance: 1800m (23min) All TFL buses have level access & are able to accommodate one wheelchair

Terrain: All access to the site entrances is along level hard standing paths apart from a gentle gradient from Serpentine Road to the Accessible entrance Please note there are no benches on the west side of the site but there are a number of rest stops along Serpentine Road from Hyde Park Corner

Accessible paths are available from the Accessible Entrance to the Viewing Platform, although accessible ticket holders can also choose to enter through the North, South or West Entrances

For any accessible info not shown on this map, please ask at (A): The Access Customer Services Hub. Our Access Manager will be based here and will also be contactable on radio during the event.

